

Student Grievance Redressal Committee (SGRC)

A Centralized Confidential Students Grievance Redressal Committee has been reconstituted in 23 September 2023 redress the grievances and complaints of the students.

Objectives of Grievance Redressal Committee:

The objectives of SGRC are:

1. To provide an opportunity for the students to freely express their grievance, with utmost anonymity.
2. To set up a mechanism for speedy and expeditious resolution of the grievance.
3. To provide an appropriate counseling to the students in the process of resolving the grievance.
4. To promote cordial relationship amongst the students inter se.

Functions

1. To examine the grievances that the Acas has received
2. To evaluate the complaints in accordance with the natural justice standards.
3. To report to the affiliated university's vice chancellor, along with any recommendations.
To carry out surveys in order to determine students' issues and offer appropriate answers.

Mode of submitting the Grievance

An aggrieved student can submit the application seeking redressal of grievance to the Committee

- The online portal provided on the website of the college or;
- by email at studentgrievances@acascbe.edu.in
- by dropping the compliant at the grievance box.

Composition of Grievance Redressal Committee

- The Grievance Redressal Committee at Akshaya College may include members from the teaching sections. The committee's tenure is set by the principal and will last for two years.
- The Grievance Redressal Committee Secretary will keep a register specifically for the purpose of recording all grievances addressed to the committee, principal, or director.
- A monthly report on the amount of grievances, whether resolved or not, shall be given to the principal.

SL.NO	Name of the Faculty Designation	Name of the Faculty Designation
1	Dr M. Kanakarathinam(Principal)	Chairman
2	Mr P. Krishnaraj(Assistant Professor)	Secretary
3	Mrs. N.Smithira Devi (Assistant Professor)	Member
4	Ms. K. Lekha (Assistant Professor)	Member